

SAGS ranks first in check-in scores for ANA

Passengers on All Nippon Airways (ANA) around the world have spoken. SAGS check-in services for ANA flights at Tan Son Nhat International Airport (SGN) have been ranked as Number One among all ANA stations around the world in the 2nd round of Customer Survey Index (CSI) FY2015.

Various key service criteria at check-in are assessed, including smiles, greetings, personal appearance, and service efficiency.

“On behalf of All Nippon Airways Co., Ltd, Ho Chi Minh City Airport Office, I’d like to express my special thanks to your team 3 and congratulate on the job well done “to be number one” in check-in score of all ANA stations all over the world. Let’s keep it. And Together, We Win !”, shared Mr. Matsumoto Tetsuya, Station Manager.

We are so proud of this great achievement and committed to striving harder to maintain service excellence.



SAGS CKI agents in Yukata dressings in the terminal during Tanabata festival in July 2015



Handling for the first 3U flight

Sichuan Airlines (3U) resumes scheduled operations

09 September 2015, we are delighted to welcome and service 3U’s first flight to SGN. The carrier will operate 03 flights weekly on Wednesday, Friday and Sunday by Airbus A320 / A321 with 163 / 193 seats.

The flight will connect Ho Chi Minh City to China’s Nanning and Hangzhou Cities, China’s famous tourism destinations.