

SAGS RECEIVED THE 'BEST STATION OF 2018' AWARD FROM TURKISH AIRLINES

The company surpassed 120 units in the world to receive the title of best overall ground service quality in 2018 from Turkish Airlines.

On June 28, 2019, Saigon Ground Services JSC. (SAGS) was rewarded with the "Best Station of 2018" award by Turkish Airlines. This award is assessed by the entire network of the airline based on the following criteria: flight safety, On-Time Performance (OTP), minimizing mishandled baggage and crew excellence.

Ms. Nguyen Thi Lan, Regional Station Manager of Turkish Airlines at Tan Son Nhat International Airport, affirmed this excellent achievement is the result of comprehensive cooperation between SAGS and Turkish Airlines in the last 09 consecutive years. Maintaining consistent quality service over the years is a decisive factor that helps SAGS to surpass more than 120 other competitors and achieve the title of the best quality service provider in 2018.

Turkish Airlines is the country's national airline, which was established in 1933. Being a prominent member of the Star Alliance since 2008, the airline owns 250 aircraft and operates commercial air routes to approximately 120 countries.



SAGS is awarded the "Best Station of 2018" trophy by Turkish Airlines' Regional Station Manager

During the first 06 months of 2019, SAGS has received more than 20 complimentary letters from both domestic and international airlines on excellent service quality. In 2018, SAGS provided full service for more than 78,400 flights, receiving 104 compliment letters from airline partners and was honored by Civil Aviation Authority of Vietnam for outstanding achievements in OTP index and flight safety.



SAGS excellent team representing Turkish Airlines at Tan Son Nhat International Airport

Over 15 years of experience in ground handling, SAGS has obtained and successfully renewed the industry ISAGO (IATA Safety Audits for Ground Operations) registration and the ISO9001 quality management certification.

SAGS is the first member of Airports Corporation of Vietnam (ACV) that is listed on Ho Chi Minh Stock Exchange (HOSE) with code SGN since 01/08/2018.